

# How to avoid collateral damage: Principles for linking data users to data providers

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#### Overview

#### Background

➤ Catalyst, Drivers, 'Collateral Damage', Consequences

#### How do we manage this?

Spatial Data Coordination in the Australian Government, Actions, Achievements, Challenges

#### Principles for Linkage

Governance, Priority Datasets, Custodianship, Data Access, Metadata, Standards, Capacity Building

# Catalyst

- Cabinet Decision September 2001
- Whole-of-government approach to lowering the barriers to access and use of spatial data
- Spatial Data Access & Pricing Policy

#### **Drivers**

- Governments, industry and the community demand integrated solutions to complex problems → sustainability and triple bottom line
- Individual agencies can no longer provide all the answers → premium on inter-agency and inter-jurisdictional collaboration
- Recognition that the legacy of project-based activities has been lost data, information & corporate knowledge

# 'Collateral Damage'

Where data custodianship is unclear, data discovery is difficult or access arrangements are unpredictable

... securing timely, reliable and seamless access to data can be seriously challenging

# Why is this so?

- custodians are uncomfortable with providing data for multiple, unspecified and unknown purposes, e.g. possible liability exposure, 'loss of control'
- idiosyncratic and inconsistent licensing and access arrangements across agencies and jurisdictions
- custodians are concerned that errors or inconsistencies in their data may be exposed
- custodians may be concerned about potential loss of data sales revenue
- poor compliance with standards, even when these exist

# Security of data supply

- With individual agencies, data supply chains may be long established and relatively stable
- Data suppliers understand and are comfortable with their role - often governed by contracts or MoUs
- With individual short-lived projects data access can usually be negotiated, or data purchased, with few difficulties

# Consequences

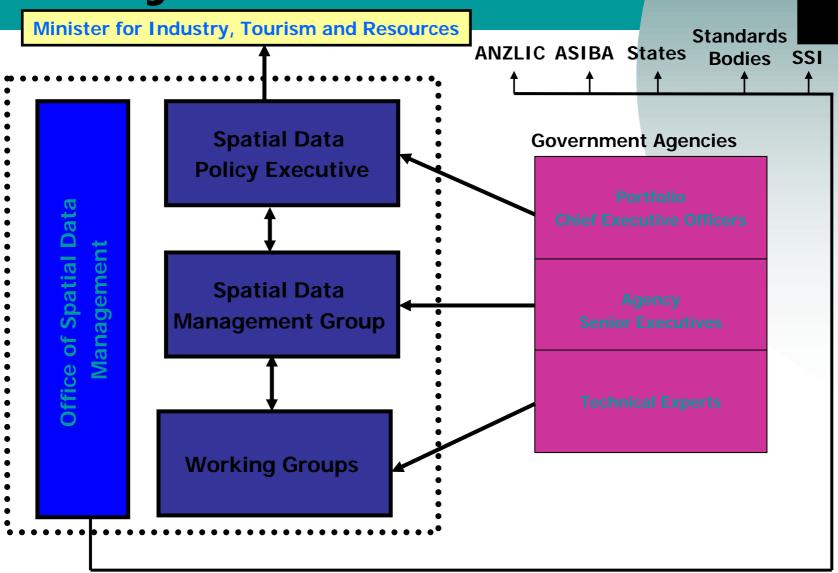
- delays, delays
- multiple acquisition (including purchase) of data by different agencies working on the same program, not to mention different units in the same agency!
- multiple acquisition of data with the same name

   but it isn't the same data (i.e. no 'single point of truth')
- data infrastructure built for one purpose not available for the next (e.g. Operation Fastball)
- data is at different scales or projections
- in general, data that should fit together doesn't

. . .

# Spatial Data Coordination in the Australian Government

# Policy coordination



#### OSDM role

- Implement the policies and actions decided by the SDPE and SDMG
- Manage the work-plan and SDMG working groups
- Facilitate sharing of experience and expertise amongst Australian Government agencies
- Coordinate with other jurisdictions (through ANZLIC) and other informatics initiatives

#### Actions

- SDMG and working groups encourage interagency cooperation
- 'Important' datasets added to Schedule
- Raise awareness of custodianship rights & responsibilities
- Implement data access policy & data licenses
- Metadata profile data discovery and use
- Standards especially for interoperability

#### Recent Achievements

- Schedule 291 datasets (77% hyperlinked)
- Data Audit benchmarking using ASDI criteria
- Single Licence and OSDM Licence Registration Service (>25,000 downloads mid Feb-end June)
- Profile of 19115 Spatial Metadata Standard
- Interoperability, Metadata and Standards Workshops
- >30 agencies represented on SDMG

# If the answer is so obvious - why the problem?

# Challenges

- Poor agency and jurisdictional coordination
- Awkward user/provider relationships
- Existing data is difficult to discover
- Confusing policies on data access and use
- Difficulties in assessing 'fitness-for-purpose'
- Inefficient use of current technologies

#### Solutions

- Governance and partnership building
- Improving access to data
- Ensuring infrastructure meets priority needs
- Identifying priority data, tools and technologies
- Lowering barriers to sharing of information
- Documenting data quality
- Interoperability (across agencies and themes)
- Integratability (everything fits together!)

#### **Actions**

- Facilitate interagency cooperation
- Decide on 'important' datasets, tools, etc.
- Raise awareness of custodianship rights
   & responsibilities
- Implement data access policy & data licenses
- Metadata for data discovery and use
- Standards especially for interoperability

# Principles for Linkage

#### Governance

- Who is responsible for articulating the need for data / tools / technologies
- Who is going to lead / be responsible for / contribute what
- Are all stakeholders appropriately involved
- Can we identify and mobilise the necessary skills and knowledge

#### Governance

#### National:

ANZLIC – the Spatial Information Council

#### **Australian Government:**

the Office of Spatial Data Management

Other jurisdictions: QSIIS, WALIS, etc.

#### Other themes:

numerous coordinating bodies and mechanisms

### **Priority datasets**

- What are the 'most important' datasets
- What are the key analysis and display tools
- Where (and how) can we find them
- Who is the custodian
- Is there adequate metadata
- Can we assess whether they are 'fit for purpose'
- Do they comply with standards especially for interoperability

## Custodianship

#### For each dataset / tool:

- Who is the custodian ('single point of truth')
- Does Intellectual Property need to be clarified among owners, custodians and contractors
- Do custodians understand their obligations as well as their rights over the data
- Is there adequate metadata
- Is there an adequate data management plan
- Does it comply with standards especially for interoperability

#### Data Access

- Is data readily discoverable (metadata)
- How do I negotiate access
- Are there any data sensitivities (security, commercial confidentiality, privacy, ...)
- Are the access conditions appropriate
- Is there a cost

#### Metadata

- Is data readily discoverable
- Can I rapidly assess whether it is 'fit for purpose'
- Does it comprehensively and accurately describe all the data elements that I need to use
- Do I need a specific metadata profile / standard

#### Standards

- What standards does the data comply with
- To what extent does the data actually comply
- Is the data accurately described in the metadata ('truth in labelling')
- Is the data comprehensive, up-to-date, internally consistent, ...

# Capacity Building

- Do agency executives understand and support involvement
- Do all stakeholder agencies have appropriately trained and skilled staff
- Are there any skills gaps
- What education / capacity building actions are required

# Options for moving forward

business as usual?

hack our way forward on a project-by-project, issue-by-issue basis – repeating previous mistakes and losing data, project expertise and corporate knowledge ...

 Or adopting a principle-based approach to improving the links between data providers and users?



## Thank you!

For ideas, interest or updates... www.osdm.gov.au